



Client & Pet Grooming Consent, Authorization & Liability Agreement

409 S Main ST, Bountiful, UT 84010

Thank you for trusting Bountifur Pet Spa with your pet. Our goal is to provide a safe, compassionate, professional grooming experience for every pet in our care. Because grooming involves animals, specialized equipment, handling, bathing, drying, nail care, and other procedures, there are inherent risks that cannot always be completely eliminated. This Agreement is intended to make sure pet owners understand those risks, provide important information about their pets, and acknowledge Bountifur Pet Spa's policies and procedures.

Please read this Agreement carefully before signing.

1. CLIENT & PET INFORMATION

Client/Owner Name: _____
Phone: _____ Email: _____
Address: _____
Emergency Contact: _____ Phone: _____
Pet Name: _____ Dog / Cat: _____ Breed: _____
Age: _____ Sex: _____ Approx. Weight: _____
Veterinarian/Clinic: _____ Phone: _____

Please disclose any known condition, medication, allergy, injury, illness, or other circumstance that could affect grooming or handling.

- ☐ Heart condition ☐ Respiratory condition ☐ Seizures ☐ Diabetes
☐ Arthritis/mobility issues ☐ Skin condition ☐ Allergies ☐ Recent surgery/injury
☐ Medications ☐ Ear problems ☐ Eye problems ☐ Anxiety/fear
☐ Aggressive/biting behavior ☐ Escape/flight risk ☐ Previous grooming complications
☐ Other: _____

Additional information: _____

2. VACCINATION REQUIREMENTS

Rabies vaccination: Bountifur Pet Spa requires a current rabies vaccination certificate for dogs and cats when required by applicable Utah law and/or local requirements. The client must provide current documentation from a licensed veterinarian before the pet's appointment. If required documentation is not provided or the vaccination is not current, Bountifur Pet Spa will refuse or postpone grooming service until acceptable documentation is provided.

Puppy vaccination policy: For the safety of puppies, other pets, and Bountifur Pet Spa staff, puppies must have completed their primary puppy vaccination series—all three sets of required puppy vaccines—before they may receive grooming services at Bountifur Pet Spa. The owner must provide vaccination documentation upon request.

The owner understands that vaccine schedules can vary by age, breed, medical history, veterinarian recommendation, and vaccine type. Bountifur Pet Spa may require veterinary documentation or clarification when vaccination status is unclear. Any exception based on a veterinarian's written recommendation should be reviewed and approved by Bountifur Pet Spa before an appointment is accepted.

Owner Initials: _____

3. GROOMING SERVICES

Bountifur Pet Spa may provide services including, but not limited to: full grooming, bathing, brush-outs, de-shedding, nail trimming, Dremel nail grinding, teeth brushing, coat trimming and styling, sanitary grooming, ear cleaning, and other services agreed upon by the client and Bountifur Pet Spa.

The appropriate service may be modified when reasonably necessary for the pet's safety, comfort, condition, behavior, or welfare.

Bountifur Pet Spa provides a one-on-one grooming experience, meaning each pet receives individualized attention during the grooming process. Grooming appointments may take up to approximately three hours, depending on the pet's size, coat, condition, behavior, service requested, and other circumstances.

For safety, sanitation, and the welfare of the animals being groomed, owners and other unauthorized persons may not remain in the grooming area during the grooming process.

4. OWNER DISCLOSURE REQUIREMENT

The owner agrees to provide accurate and complete information concerning the pet's health, behavior, temperament, medical history, medications, allergies, previous grooming experiences, and any other condition that could reasonably affect grooming.

The owner understands that failure to disclose relevant information may increase the risk of injury, illness, stress, or other complications.

If Bountifur Pet Spa determines that a previously undisclosed condition creates an unreasonable safety risk, the groomer may modify, pause, or discontinue the grooming service.

5. GROOMING RISKS

The owner understands that grooming involves handling, restraint, bathing, drying, brushing, clipping, trimming, nail care, ear care, and other procedures that may involve inherent risks.

Even when reasonable care is exercised, grooming may occasionally result in complications such as: minor cuts, nicks, or abrasions; skin irritation or redness; temporary sensitivity; nail bleeding or irritation; ear irritation; irritation around sensitive or sanitary areas; stress or anxiety; accidental injury resulting from movement or behavior; reactions associated with bathing or grooming products; discovery or aggravation of pre-existing conditions; and other conditions that may not be apparent before grooming.

The owner understands that certain risks may be increased by age, medical conditions, skin or coat condition, temperament, anxiety, excessive movement, or other circumstances.

6. MATTING, TANGLED COATS & SHAVING AUTHORIZATION

The owner understands that severely matted, tangled, compacted, or impacted coats can create health and safety concerns for the pet. Matting may conceal skin irritation or infection, sores or wounds, parasites, bruising, moisture-related skin problems, or other pre-existing conditions.

When a coat is severely matted, brushing or attempting to preserve the existing length may cause unnecessary pain or injury. The owner authorizes

The owner understands that removal of severe matting may reveal previously hidden skin conditions and may result in temporary redness, irritation, sensitivity, or other complications.

The owner further understands that Bountifur Pet Spa cannot determine the condition of skin hidden beneath severe matting until the matting is removed.

Owner Initials: _____

7. PET BEHAVIOR & SAFETY

The owner must disclose any known history of biting, aggression, fear-based aggression, excessive anxiety, difficulty being handled, difficulty with nail trimming, difficulty with dryers, difficulty with bathing, escape attempts, previous grooming incidents, or other behavior that may affect safe handling.

The groomer may stop or modify a service if the pet's behavior creates a safety concern for the pet, groomer, other clients, or other animals.

8. SENIOR, MEDICALLY FRAGILE & HIGH-RISK PETS

The owner understands that senior pets and pets with known or unknown medical conditions may have increased risks associated with grooming, handling, restraint, standing, bathing, drying, stress, or extended appointments.

The owner agrees to disclose known health concerns and understands that grooming personnel are not veterinarians and do not diagnose or treat medical conditions.

Bountifur Pet Spa may discontinue grooming if the pet shows signs that continuing may be unsafe.

9. FLEAS, TICKS & PARASITES

The owner agrees to disclose any known flea, tick, mite, or other parasite infestation.

If fleas, ticks, or other parasites are discovered during grooming, Bountifur Pet Spa may contact the owner; modify or discontinue the service; require an additional treatment or cleaning fee if such services are available and authorized; require the pet to leave the facility as soon as reasonably possible; and/or take reasonable sanitation measures to protect other animals and staff.

The owner understands that parasite-related services may involve additional charges that will be communicated when reasonably possible.

10. CONTAGIOUS ILLNESS & HEALTH CONDITIONS

Pets displaying signs of a potentially contagious illness may not be groomed. Examples may include vomiting, diarrhea, persistent coughing, unexplained discharge, contagious skin conditions, known contagious infections, or other symptoms that reasonably create a concern for transmission.

If a potentially contagious condition is discovered or suspected during an appointment, Bountifur Pet Spa may stop the service and require the owner to retrieve the pet.

The owner agrees to notify Bountifur Pet Spa if the pet has been diagnosed with or exposed to a contagious illness.

11. NAIL TRIMMING & DREMEL NAIL GRINDING

The owner authorizes Bountifur Pet Spa to perform nail trimming and/or Dremel nail grinding when requested or included in the selected service.

The owner understands that nails contain sensitive tissue and that accidental bleeding or irritation can occur, particularly when nails are very long, dark, damaged, brittle, or otherwise difficult to safely assess.

12. TEETH BRUSHING

The owner understands that teeth brushing is a grooming service and is not a substitute for professional veterinary dental care. evaluation.

13. EMERGENCY VETERINARY AUTHORIZATION

If Bountifur Pet Spa reasonably believes that a pet is experiencing an emergency or requires veterinary attention while in its care, the owner authorizes If immediate veterinary care is reasonably necessary and the owner cannot be reached, the owner authorizes Bountifur Pet Spa to transport or arrange transportation of the pet to an appropriate veterinary facility.

The owner understands that the owner is responsible for veterinary examination, treatment, transportation, medication, hospitalization, and other veterinary expenses incurred on behalf of the pet.

Owner Initials: _____

14. VETERINARY INFORMATION

Preferred Veterinary Clinic: _____ Phone: _____

Emergency Veterinary Clinic: _____ Phone: _____ Is Bountifur Pet Spa authorized to contact the veterinary clinic regarding an emergency involving your pet? n Yes n No

15. ESCAPE & RELEASE PREVENTION

The owner agrees to provide accurate contact information and disclose whether the pet has a known history of escaping, bolting, jumping, or attempting to flee when frightened or handled.

The owner understands that animals can behave unpredictably, particularly when stressed, frightened, or exposed to unfamiliar surroundings.

16. DROP-OFF, PICK-UP & APPOINTMENT TIME

The owner understands that grooming appointments may take up to approximately three hours and that completion times may vary depending on the individual pet.

The owner agrees to provide accurate contact information and remain reasonably available during the appointment.

Pick-up requirement: The owner agrees to pick up the pet within one (1) hour after receiving notice that grooming is complete, unless a different arrangement is discussed and agreed upon at drop-off.

Bountifur Pet Spa may establish additional pickup, holding, or late-pickup fees, which will be disclosed in its current booking policies.

17. CANCELLATION & NO-SHOW POLICY

Required cancellation notice: 24 hours.

No-show fee: 50% of the price of the requested service.

Late cancellation fee: 50% of the price of the requested service for cancellations made with less than 24 hours' notice.

Repeated no-shows or late cancellations may result in additional deposits, prepayment requirements, or refusal of future appointments.

Owner Initials: _____

18. DEPOSIT POLICY

Deposit: \$50 may be required to reserve certain appointments.

The applicable deposit and cancellation terms will be disclosed to the client at the time of booking.

Deposits may be applied according to Bountifur Pet Spa's current cancellation and appointment policies.

Owner Initials: _____

19. PHOTOGRAPHY & VIDEO AUTHORIZATION

Bountifur Pet Spa may photograph or record pets during or after grooming for documentation, educational purposes, social media, website content, advertising, or other promotional purposes.

Please select one:

☐ YES, I authorize Bountifur Pet Spa to use photographs and/or video of my pet for promotional, educational, website, and social media purposes.

☐ NO, I do not authorize Bountifur Pet Spa to use photographs or video of my pet for promotional purposes.

The owner understands that no personally identifying information about the owner is required to accompany the pet's image.

Owner Initials: _____

20. RELEASE, ASSUMPTION OF RISK & LIABILITY

The owner acknowledges that pet grooming involves inherent risks and that animals may react unpredictably to grooming, handling, restraint, bathing, drying, grooming equipment, unfamiliar surroundings, other animals, or other circumstances.

The owner voluntarily requests grooming services from Bountifur Pet Spa and acknowledges the risks described in this Agreement.

To the fullest extent permitted by applicable Utah law, the owner agrees to the risk-allocation and liability provisions contained in this Agreement as reviewed and approved by the parties.

Nothing in this Agreement is intended to waive or release any liability that cannot lawfully be waived under applicable law.

The owner understands that this Agreement is intended to be interpreted consistently with applicable Utah law and that any provision determined to be unenforceable will be limited or severed to the extent necessary while leaving the remaining provisions in effect to the extent permitted by law.

21. CLIENT REPRESENTATIONS

By signing below, I represent that:

☐ I am the owner of the pet or have authority from the owner to authorize grooming services.

☐ I have provided accurate information about my pet to the best of my knowledge.

☐ I have disclosed known medical, behavioral, and grooming-related concerns.

☐ I understand that grooming carries inherent risks.

☐ I understand that Bountifur Pet Spa may modify or discontinue services when reasonably necessary for safety.

☐ I understand and agree to the matting/shaving policy.

☐ I understand the flea, tick, and contagious illness policies.

☐ I understand the cancellation, no-show, and deposit policies.

☐ I understand the emergency veterinary authorization.

☐ I have had an opportunity to ask questions about this Agreement before signing.

☐ I understand that this Agreement applies to future grooming appointments unless Bountifur Pet Spa requires an updated agreement or I notify Bountifur Pet Spa of a material change in my pet's condition or circumstances.

22. ACKNOWLEDGMENT & SIGNATURE

By signing below, I acknowledge that I have read, understand, and agree to the policies, authorizations, disclosures, and other provisions contained in this Client & Pet Grooming Consent, Authorization & Liability Agreement.

I understand that I am responsible for providing accurate and current information regarding my pet and for notifying Bountifur Pet Spa of any material changes in my pet's health, behavior, or circumstances.

Client/Owner Printed Name: _____

Client/Owner Signature: _____

Date: _____

Bountifur Pet Spa Representative: _____

Signature: _____

Date: _____

BOUNTIFUR PET SPA — INTERNAL USE

Pet Profile Entered:	☐ Yes ☐ No	Veterinary Information Recorded:	☐ Yes ☐ No
Behavior Concerns Noted:	☐ Yes ☐ No	Matting Authorization:	☐ Yes ☐ No
Photo/Video Authorization:	☐ Yes ☐ No	Deposit Required:	☐ Yes ☐ No

Additional Notes:

Reviewed By: _____ Date: _____